



Republic of the Philippines
PROVINCE OF ISABELA
CITY OF ILAGAN WATER DISTRICT
CCC090

Maharlika Highway, Brgy. Osmeña
City of Ilagan, Isabela
Tel. No.: 624-2083/624-0097
Email address: waterdistrict_ilagan @yahoo.com

CERTIFICATION

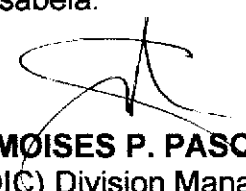
TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is currently serving Seven Thousand Eight Hundred Seventy Seven (7,877) active service connections as of December 31, 2020.

This further certifies that 100% customer complaints (4,168) were acted upon against received complaints.

This certification is issued to Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2020-01 on Local Water District 2020 PBB.

Given this 22nd of February 2021 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
(OIC) Division Manager C
Operations and Technical

Noted by


Engr. SHERWIN B. QUIJANO
General Manager C



CITY OF ILAGAN WATER DISTRICT, CCC 090

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**SUMMARY OF COMPLAINTS AND WORK ACCOMPLISHMENT
FROM JANUARY 1 TO DECEMBER 31, 2020**

A. New service connection	561
B. Re-Open	255
C. Service Connection Leak Repair	995
D. Main Line Leak Repair	273
E. Service Connection Materials Estimation	701
F. Change Meter	354
G. Dirty Water/Low Pressure	335
H. Transfer Service Connection	302
I. Illegal Connection	9
J. Disconnection	383
TOTAL	4,168

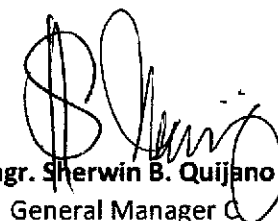
Prepared by:



MOISES P. PASCUAL

Water Utilities Mng't/Dev't Officer B
OIC Division Manager C
(Operation & Technical Division)

Noted by:



Engr. Sherwin B. Quijano
General Manager C



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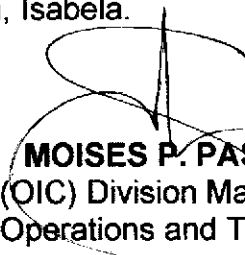
THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is maintaining safe potable water conforming to the requirements of Philippine National Standard for Drinking Water (PNSDW) of chemical, physical and bacteriological analysis which are conducted by the DOH Accredited water laboratories namely:

- 1.) Platinum Research Laboratory, Inc.
Suite 807, Union Square Condominium 15th Avenue, Cubao, Quezon City
- 2.) Cauayan City Water District (CCWD)
#166 Cor. Africano & Burgos Sts., Cauayan City, Isabela 3305

This further certifies that the City of Ilagan Water District (CIWD) obtained an average of 0.320 ppm chlorine residual for the period January 1 to December 31, 2020.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2020-01 on Local Water District 2020 PBB.

Given this 22nd of February 2021 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
(OIC) Division Manager C
Operations and Technical

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C



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THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is currently serving Seven Thousand Eight Hundred Seventy Seven (7,877) active service connections as of December 31, 2020.

This further certifies that Four Thousand One Hundred Sixty Eight (4,168) total complaints received thru telephone call, personal or thru representative on complaints on turbid water, low pressure; stuck up meters, relocate water meter, inspect meter, change meter, transfer of service connection/re-tapping, illegal connections, major/minor leak repairs on transmission/distribution mains and material estimation on transfer/relocate service connections were acted upon within 24 hours in conformance to the CIWD approved Citizen's Charter.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2020-01 on Local Water District 2020 PBB.

Given this 22nd of February 2021 at the City of Ilagan, Isabela.


MOISES P. PASCUAL
(OIC) Division Manager C
Operations and Technical

Noted by:


Engr. SHERWIN B. QUIJANO
General Manager C



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TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD) is in compliance with Section 06 RA 9485 or the "Anti-Red Tape Act (ARTA) of 2007" which provides that CIWD shall set up the respective service standards to be known as the Citizen's Charter in the form of Information Billboards which was posted at the main entrance of office or at the most conspicuous place, and in the form of published materials written either in English, Filipino or in the local dialect.

This further certifies that the City of Ilagan Water District (CIWD) Citizen's Charter is monitored and reviewed periodically by Civil Service Commission as to prescribed durations for services rendered.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2020-01 on Local Water District 2020 PBB.

Given this 22nd of February 2021 at the City of Ilagan, Isabela.

PAULINA C. ELEPANIO
Industrial Relation
Management Officer C

Noted by

Engr. SHERWIN B. QUIJANO
General Manager C



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TO WHOM IT MAY CONCERN:

THIS IS TO CERTIFY that the City of Ilagan Water District (CIWD), a Government Owned and Controlled Corporation (GOCC), created and existing by virtue of Presidential Decree (PD) No. 198 as amended, mandated by law, accorded Conditional Certificate of Conformance (CCC) No. 090, maintains and operates a water supply system for domestic, industrial, municipal and agricultural uses for residential and lands within the boundaries of the district.

This further certifies that the City of Ilagan Water District (CIWD) is currently serving Twenty Seven (27) Barangays, out of Ninety-One (91) Barangays for the City of Ilagan accessible to potable water supply.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2020-01 on Local Water District 2020 PBB.

Given this 22nd of February 2021 at the City of Ilagan, Isabela.


MARIA ANA M. TORIBIO
Division Manager C
Finance and Commercial

Noted by


Engr. SHERWIN B. QUIJANO
General Manager C